



Rooftop of Virginia CAP

Impact Report

2025- 2026

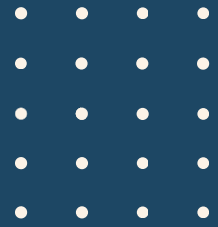
276-236-7131

www.rtov.org

Table of Contents

- Pg 1: Our Mission
- Pg 2: Impact at a Glance
- Pg 3: Who We Serve
- Pg 4: Words from Our CEO
- Pg 5: Us at RTOV
- Pg 6: Community and Family Support
- Pg 7: Housing
- Pg 8: Weatherization
- Pg 9: ROOFS
- Pg 10: Childhood Education
- Pg 12: Thank You!
- Pg 13: Our Board

OUR MISSION, VISION, & VALUES



Mission: Provide people with resources to thrive through progressive growth!

Values:

Progressive Growth:

Growth is measured in steps, milestones, and progress. We value forward momentum towards the goal.

Every Person:

Our approach to growth involves making sure every person is included. We believe by seeing and acting on the whole picture, each person, whether on their own or as a whole family, has the best opportunity to grow.

Compassionate Commitment:

We are committed to the success of our community and the families/ individuals in it, & that means we show up with commitment and compassion. It is this that helps us to be present as a staff as we partner with our customers.

Community:

Humans thrive best in community. All of our work is rooted in ensuring that people have the resources and tools they need to meaningfully live and participate in their community,

Vision:

Our vision is to create a vibrant community in which every person thrives!



52

Clients received
Energy Efficiency
Improvements

\$657,193.36

Worth of Volunteer
In-Kind funds from
HeadStart!

\$1,726,431

into our
communities
through the
Virginia Housing
Choice Voucher
Program

557

Clients who had
their
Taxes filed for FREE!



Rooftop
Lifting people up and forward

**“You must be the
change you wish to
see in the world.”
– Mahatma Gandhi**



1619

Individuals served
by RTOV in the
Twin Counties

171

Individuals
received prepared
meals across RTOV
programs

2

Emergency home
repairs

31

Individuals were
connected to
Elisha's House:
Warming Shelter

**Elisha's
House**
Galax Area Warming Shelter

\$20,000 +

in private
donations were
given to RTOV

Who We Serve



Grayson and Carroll Counties, with the City of Galax tucked right in the middle, border North Carolina and are considered to be in the rural, southwest part of Virginia.

Rooftop of Virginia proudly serves the residents of Grayson County, Carroll County, and the City of Galax, working every day to strengthen our communities and improve the lives of those we serve. Our commitment extends beyond providing services. We strive to create opportunities, promote stability, and empower individuals and families to achieve long-term success. Through compassionate support, community partnerships, and a dedication to meeting local needs, we work to remove barriers and help build stronger, healthier communities.



WORDS FROM OUR CEO



When I think about the past year, one word comes to mind: impact.

This year, our dedicated staff worked tirelessly to ensure families had access to safe housing, children entered school ready to learn, seniors received the support they needed to remain healthy and independent, and individuals facing hardship found resources and hope during difficult times. Whether helping a family keep the lights on, weatherizing a home, preparing taxes, or supporting a child's early education, our work has always been about creating opportunities and building stronger futures.

I am especially proud of our commitment to a Whole Family Approach. We know that lasting change happens when we look beyond immediate needs and help families create pathways toward long-term stability and success. This philosophy continues to guide our services and strengthen our impact throughout Carroll County, Grayson County, and the City of Galax.

None of this work happens alone. I am deeply grateful to our Board of Directors for their leadership, our employees for their passion and dedication, our community partners for their collaboration, and our funders and supporters who believe in our mission. Together, we are proving that community action works.

As we look to the future, I remain optimistic. The needs in our communities continue to evolve, but so does our determination to serve. We will continue to seek innovative solutions, build strong partnerships, and advocate for the resources necessary to help people not only overcome challenges but thrive.

– Terri Gillespie: CEO



Rooftop

Lifting people up and forward

Us at RTOV!



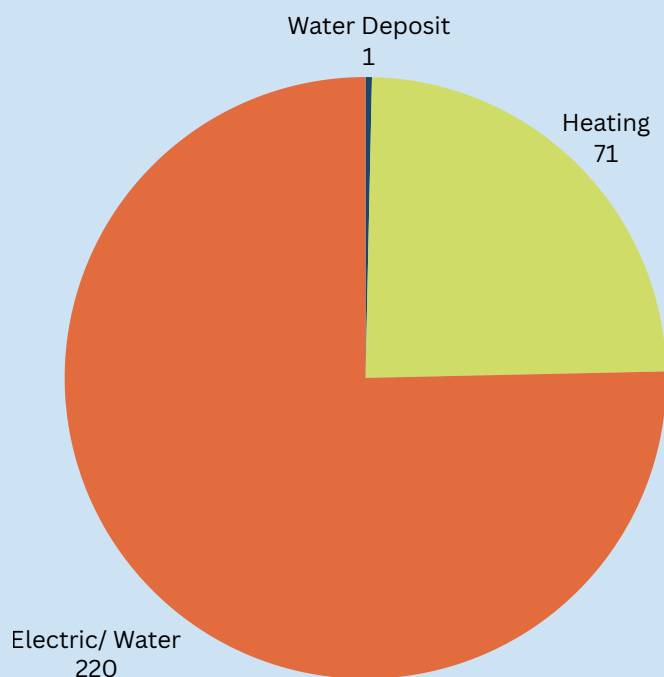


COMMUNITY AND FAMILY SUPPORT



Over the past year, the Community and Family Support Department provided emergency assistance to 292 individuals and families, helping meet essential needs such as heating, electric, and water services. As the program evolves, some traditional assistance services will be phased out. This change reflects a broader commitment to a Whole Family Approach, allowing us to better address the interconnected needs and deliver more meaningful, long-term support throughout our community.

● Water Deposit ● Heating ● Electric/ Water



The agency files an average of 500 returns and saves \$125,000 in preparation fees annually for our clients!

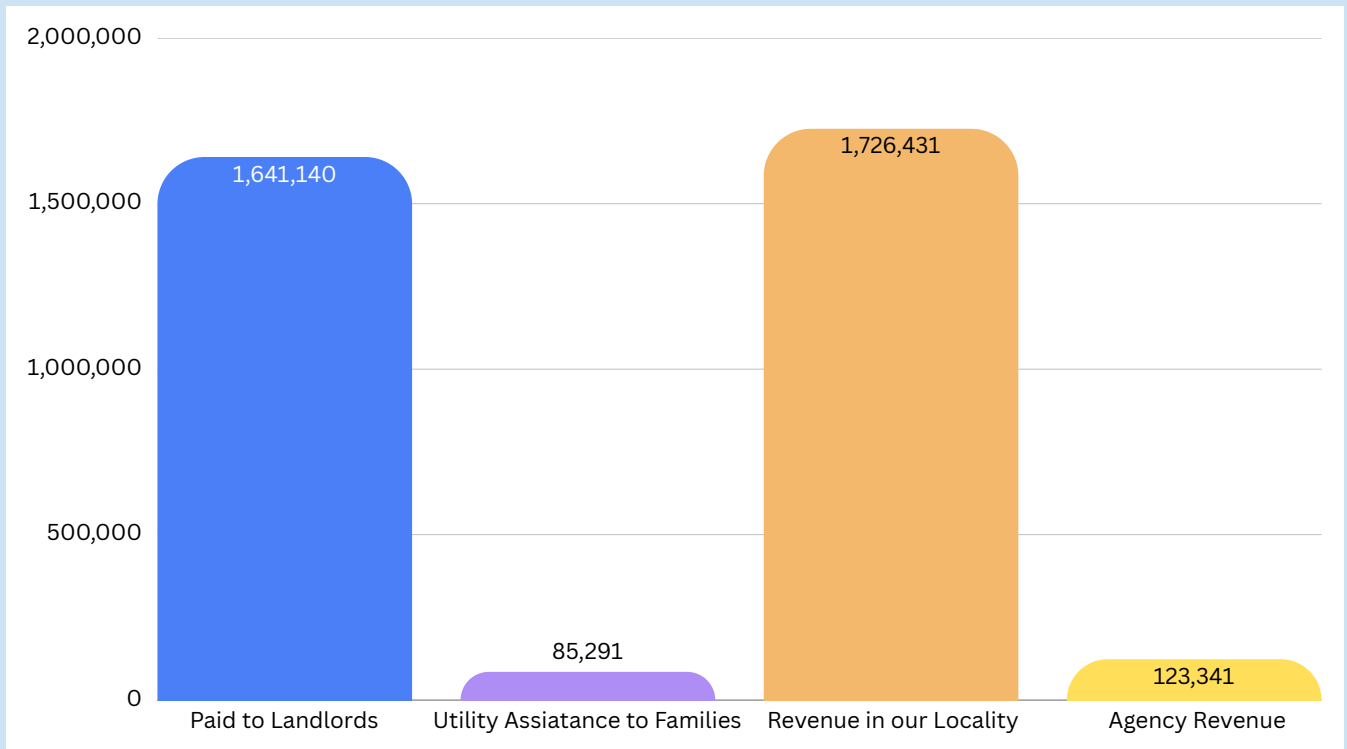
Our Senior Group served 30 participants this year, all actively engaged in wellness and exercise classes. The program promotes healthy aging, physical activity, and meaningful social connections, helping seniors stay active and connected to their community.



HOUSING CHOICE

VOUCHER

Housing is more than a place to live. It's the foundation for stability, health, and opportunity. This year, RTOV's Housing Department brought \$1,726,431 into our communities through the Virginia Housing Choice Voucher Program, helping families secure affordable housing while supporting local landlords and strengthening our local economy.



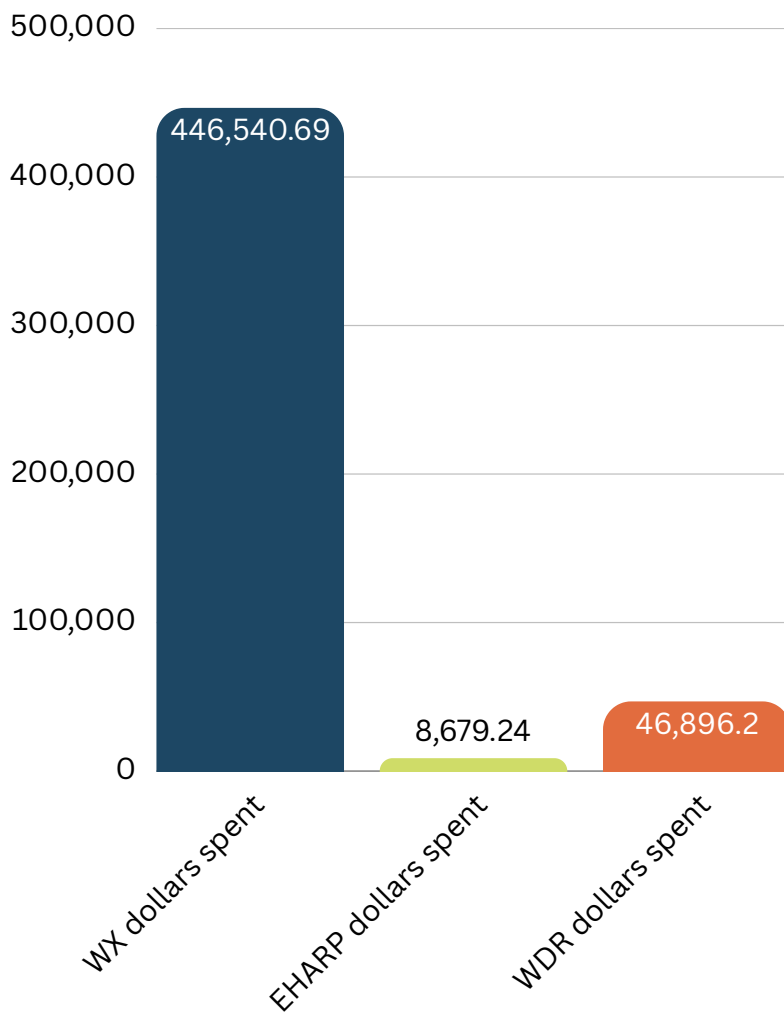
VIRGINIA INDIVIDUAL DEVELOPMENT ACCOUNT (VIDA)

This year, the VIDA Program welcomed six new participants, helping individuals and families build savings, strengthen financial skills, and work toward long-term financial goals through matched savings opportunities and financial literacy education.



WEATHERIZATION

For 44 individuals and families, the Weatherization Program transformed houses into safer, healthier, and more energy-efficient homes. By reducing utility costs and improving living conditions, the program helped families stretch their budgets, increase comfort, and build greater stability for the future.



Homes Weatherized: 18
EHARP homes serviced: 2
WDR jobs completed: 2



Please scan here to watch an interview with Stephen Goodson about his experience with Weatherization

R.O.O.F

Responsible Oversight
for Observed Family-
time

Families Served: 2
Completed Program: 2
Program Funds: \$425
Donations: \$550

The ROOF Program provides a safe, structured environment where children can maintain meaningful relationships with their parents during periods of family conflict and transition. Through professionally supervised visitation, ROOF protects children's emotional well-being while ensuring court-ordered parenting time occurs. By reducing trauma, promoting healthy family connections, and supporting positive outcomes for children, ROOF serves as a critical bridge toward stability, healing, and long-term family success.





EARLY CHILDHOOD EDUCATION

Behind every successful student is a strong beginning. That's why we partner with families to provide high-quality early education that nurtures curiosity, confidence, and a love of learning from the very start. Each child who walks through our doors gains more than an education; they gain the foundation to pursue their dreams. Together, we're expanding opportunity and strengthening our community, one student at a time.

Month	Enrollment %
August	52.94%
September	52.94%
October	58.09%
November	59.56%
December	58.82%
January	59.56%
February	65.44%
March	62.50%
April	64.71%
May	66.18%
June	62.50%
July	60.29%

Eligibility Category	Percentage
Eligible	82.11%
100%-130% of Poverty	9.76%
Over-Income	8.13%



HeadStart
served 123
children



Mixed Delivery
served 13
children



HS received \$2,931,175 in federal funding, including \$1,429,162 for Head Start and \$1,502,013 for Early Head Start, supporting comprehensive early childhood education and family services throughout the year!



Parent Involvement activities were offered at least once each month at every center, providing families with opportunities to participate in their children's education and strengthen connections with staff and other families.

Throughout the year, 151 parent volunteers and 112 community volunteers contributed their time, talents, and resources to enhance program activities and support family success!



School Readiness

Approaches to Learning

Fall 2025: 30%
Spring 2026: 54%

Social & Emotional

Fall 2025: 11%
Spring 2026: 50%

Language & Literacy

Fall 2025: 9%
Spring 2026: 39%

Cognition

Fall 2025: 14%
Spring 2026: 57%

Perceptual, Motor & Physical Development

Fall 2025: 23%
Spring 2026: 54%

During the program year, 100% of enrolled children received a medical exam and 48.78% of children received a dental exam!

This graph shows the percentage of Head Start students who met school readiness goals in the fall and spring across five important developmental areas. Growth was evident in every domain, highlighting the strong support provided by our program and the hard work of our students and staff. These achievements demonstrate continued progress in helping children build the skills and confidence needed for a successful transition to kindergarten and beyond.

We'd like to thank all our donors for their generous support!

As a proud member of the Community Action Network, Rooftop of Virginia CAP is dedicated to empowering individuals and strengthening families through comprehensive support services. From early childhood education to senior assistance, we work hand-in-hand with our community, donors, and volunteers to create lasting impact.

We thank everyone who contributes to our mission; your support fuels the change we strive for every day.



Our Board of Directors 2025-2026

Elected Officials/ Representatives:

Michelle Dalton
Tracy Moore
Beth Wite
Susan Carico
Jada Black
Kristin Shumate

Community Representatives:

Renae Alderman-Mitchell
Delmer Fields
Tammy Quesenberry
Elizabeth Motley
David Hutchins: Passed Jan. 2026
Ashley Hall

Low-Income Representatives:

Ted Merry
Crystal Cureton
Melissa Munton: Resigned Dec. 2025
Emily Carrico
Melinda Caldwell
Mindy Flippen

RTOV extends its sincere appreciation to all past and present members of our Board of Directors for their service, leadership, and contributions to our mission and success.

We would also like to express our heartfelt sympathy to the family of David Hutchins in light of his passing. We join the community in remembering his life and extending our thoughts and support to his family and friends.



Rooftop

Lifting people up and forward



Helping People. Changing Lives.

community Action®

PARTNERSHIP

AMERICA'S POVERTY FIGHTING NETWORK

